

## Directory of Services/Terms and Conditions

### Airconditioning

Available in all bedrooms at a charge. However, please note that the air conditioning will not function if the window is open for more than five minutes.

### Airports

Larnaca International Airport is only 20 minutes away. Paphos International Airport is approximately 2 hours away.

### Anniversaries

For Anniversaries or other special occasions flowers, champagne and cakes can be arranged.

### BABY SITTING

Available at a charge.

### BAKERY

Can be found in the Village for fresh bread, croissants etc.

### BARS

Various types of bars can be found in the Village or in the tourist area, 2.5 km away.

### BEACH

If you have enough of lazing around in your own private pool and you fancy a change Oroklini Public Beach is only 2.5 km away. Umbrellas and Parasols can be obtained at a nominal charge for the whole day.

### BUS SERVICE

There is a regular bus service from Oroklini to Larnaca.

### CAR / MOTORCYCLE RENTALS

Available at the Reception.

### CARETAKER

Resides on the premises and is always delighted to assist. Please call extension 24.

### CLEANING & LINEN CHANGE

Carried out once a week. (Royal villas twice) More frequent cleaning can be provided at a nominal charge.

### CHECK-IN / OUT-TIME

Check-In is at 14:00 hrs and Check-Out is at 11:00 noon. Late Check-Out can be arranged subject to availability at a nominal charge.

### CHURCH SERVICES

Visitors are very welcome at the local Orthodox Church in the Village. An Anglican and Catholic Church are situated in Larnaca Town.

### CHEMIST

Available in the Village from 09:00 hrs until 18:00 hrs approximately.

### CRUISES

Available from Reception.

#### CREDIT CARDS / FOREIGN EXCHANGE

Are acceptable subject to a surcharge of 3%. Payments in foreign currency are always welcome.

#### DEPOSITS

A deposit for breakages is not a prerequisite. However, should something be damaged during your stay at the relevant Villa, you will be held liable. You will then have the choice of either replacing the article personally at your own discretion, or pay for the damage(s) incurred.

#### DOCTOR

On call throughout the day.

#### DVD PLAYERS Available in all Villas. ELECTRICITY

Voltage 240v. A reasonable amount of electricity is included in your room rate. However, for safety reasons please switch off all lights and the electrical equipment when leaving your Villa.

#### EMERGENCIES

For Ambulance, Fire Brigade or Police please call outside line and 112 You may also contact the Caretaker and/or the owners.

#### FIRST AID BOX

Available at the Reception.

**FOOD (Cooked)** Cooked food can be delivered to the comfort of your Villa by various restaurants in the village. Please apply at reception for details.

#### FLOWERS

Flowers can be arranged for all occasions.

#### GARDEN MAINTENANCE

The grounds need regular maintenance. All efforts will be made to keep the disturbance to a minimum.

#### GO KARTING TRACK / DONKEY PARK

Situated approximately 3 km from the Villas. For further information contact the Reception.

#### GROCERY PACKS

These can be arranged for your arrival.

#### HAIR DRYERS

Available in all the Villas

#### KEYS

Please ensure that you leave your keys in your Villa before departure.

**LAUNDRY & DRY CLEANING** Available daily except Sundays and Public Holidays. Free collection and delivery to your Villas, for details please see price list. **INSURANCE**

Our insurance does not cover loss of items or personal injury. It is strongly recommended that you obtain one before your arrival.

## MASSAGE

A qualified masseur is available in the comfort of your Villa. For details please see list.

## NOISE

Although you would like to feel at home please respect your fellow guests.

## PETS

Pets are not allowed in the Villas.

## POOL TOWELS

Are not provided.

## RESTAURANTS

There is a wide selection of restaurants in the area, some within walking distance. We would be delighted to give you our assistance and recommendations and make on your behalf reservations in order to ensure that the appropriate attention and service is extended to you.

## SAFE DEPOSIT BOXES

Available in your Villa at a nominal charge.

## SAUNA Available in Royal Villas only. SHOPS

Available in the Village.

## STEREO/CD

Available in all Villas only.

SOAP etc. Are provided with our compliments upon your arrival only.

## SWIMMING POOLS

Cleaned daily. Should you require additional cleaning please contact the Caretaker. Please note there is no lifeguard on duty.

## SATELITE TV

Available in your Villa. Please see program for details.

## TAXIS

Can be arranged in order to avoid delays, please give us as much notice as possible.

## TELEPHONES

Please inform reception if you wish your telephone to be connected to an outside line. You may receive calls directly to your Villa by dialing 24.646000 and then the number of your Villa.

## INTERNET

Available free of charge in Royal villas or at the reception at a charge.

## TENNIS COURT

Free of Charge. Please note that you may book only one day in advance.

## VISITORS

The Villas and their facilities are strictly for the use and comfort of the residents. Visitors may use the villas only at the prior permission of the owners.

## WAKE UP CALLS

Pick up handsetDial 58Enter HHMM (24 hour clock)To Cancel wake up callDial 583

This is strictly for your use while residing at the Villas.Please do not remove.